

# Information Bulletin – Voids Performance

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## Introduction

This report has been produced to give the Overview and Scrutiny Committee's an update on voids performance.

At the time of writing this report, the performance for November was not available, therefore, this report will cover performance for August – October 2018.

## Current Performance

Performance for Standard Void Re-let Time in Days

|   | Babergh   | Mid Suffolk |
|---|-----------|-------------|
| April   | 32        | 42          |
| May   | 38        | 28          |
| June  | 17        | 34          |
| July  | 21        | 19          |
| August  | 13        | 31          |
| September                                     | 12        | 22          |
| October                                       | 18        | 12          |
| <b>Cumulative Figure for the Year to Date</b> | <b>22</b> | <b>27</b>   |

As the table above demonstrates, performance is continuing to improve.

Whilst carrying out a manual audit of the voids performance, we discovered the computer generated report was not reporting on some voids. Therefore, we have updated the figures for April to July, which show performance is higher than we previously reported. We have now put measures in place to ensure no voids are missed from performance monitoring in the future.

## Comparison

The table below compares performance in October 2017 to October 2018. There is a significant improvement from 2017 to 2018.

|             | October 2017 | October 2018 | Reduction of... |
|-------------|--------------|--------------|-----------------|
| Babergh     | 44           | 18           | 26 Days         |
| Mid Suffolk | 66           | 12           | 54 Days         |

## The Voids Project

As discussed at the Joint Overview and Scrutiny Committee in September, a longer-term void improvement plan is now in place.

The voids project group continue to meet monthly to monitor the plan and ensure we are meeting the milestones to enable us to continue to build on the success to date.

We are still working towards achieving a consistent standard void re-let time of 21 days by March 2019 and 15 days by March 2020. This will further reduce lost income and ensure those in need of housing are housed as quickly as possible.